

Somerset Village Agent for Beercrocombe



The **Somerset Village Agent** project is run by the Community Council for Somerset (CCS) and now covers half of the county.

The project uses paid, part time, highly trained individuals living in the parish 'clusters' they support.

Village Agents help to bridge the gap between isolated, excluded, vulnerable and lonely individuals & statutory and/or voluntary organisations which offer specific solutions to identified needs.

We work with people of all ages and deal with a wide variety of issues although a considerable number of our clients are elderly and involves social care issues.

Audrey is the Village Agent for Beercrocombe and many other surrounding villages.

She has been in post for nearly three years working in other Somerset areas and is keen to get to know the community and to offer support.

The objectives of the Somerset Village Agent project is to:

- ◆ Ensure that people receive entitled benefits
- ◆ Direct people to organisations that can help them
- ◆ Ensure people living alone are not forgotten
- ◆ Make the local community aware of social problems in their area
- ◆ Offer advice, particularly to the elderly
- ◆ Locate people who are lonely and need help such as food or local services
- ◆ Advise on energy problem and how to save money

Contact Audrey Mansfield at:

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Helping to solve these problems may, ultimately, help the elderly to remain living independently for longer.

Agents also have the role of helping to shape services by feeding back to the appropriate body information about gaps in current services e.g. transportation.

They can also motivate and support a community to respond to a local need by working together to address issues e.g. by helping them to set up a coffee morning for a group of lonely people or start a volunteer car scheme.

Visit the CCS website to learn more about our work across the county of Somerset. Click on the link below: <http://somersetcc.org.uk/somerset-village-agents-project/>



Registered Charity No: 1069260:

If you have any concerns that you feel Audrey could help with, please do contact her.

Every consultation or advice given will be completely confidential.